



**Multidisciplinary Surgical Leadership & OR Management
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Jessica Charles is a Nurse Executive Board Certified from the American Nurses Credentialing center since 2015 and a member of American College of Healthcare Executives since 2020 with over 25 years of healthcare experience. She currently serves as the nurse administrator for Surgical Services. Jessica graduated from Colorado State University with a Bachelor of Science in Nursing, University of Phoenix with a Master of Science in nursing, and a Doctor of Nursing Practice from Grand Canyon University. She has been the recipient of Mayo Clinic Individual Excellence Award in 2015 and Mayo Clinic Arizona Teamwork Award in 2012. Professional interests and national presentations include addressing perioperative nursing, lateral violence, and quality improvement.